



## City of Brighton HB24-1454 Progress Report

### Overview

Below is a summary of the City of Brighton's concrete and specific good-faith efforts toward compliance with all digital accessibility standards and laws.

### 2025

#### September 2025

- Attended the 2025 SIPA Conference to learn ADA best practices among other municipalities in Colorado.
- CivicPlus website redesign launch went live resolving several accessibility development/design issues.
- Met with AccessiBe to learn about their accessibility products.

#### August 2025

- Presented Siteimprove and WCAG Principles to City's ADA Working Group to share top web site accessibility issues. Demonstrated how to avoid making these issues when creating new content and how to identify and fix them.

#### July 2025

- Launched a new weekly all employee communication campaign that presents accessibility best practices and practical tips in a concise and easy-to-understand format. Fostering an accessible and inclusive workplace culture where ADA

compliance, education and communication sharing become a natural part of City business processes.

### **June 2025**

- Focused on reviewing Siteimprove and Google Analytics to prioritize most visited web pages.
- Created Siteimprove department dashboards and implemented department working meetings to work through accessibility issues.

### **May 2025**

- Hired a part-time/temporary Digital Media and Accessibility Specialist to help the City meet ADA compliance goals.

### **April 2025**

- Continued to review and remediate accessibility issues on the website.

### **March 2025**

- Met with CivicPlus, the city's website content management system provider, to kick-off redesign of the city website. The number one priority with the redesign is ensuring all design elements are ADA compliant.

### **February 2025**

- Participated in training on Siteimprove.

### **January 2025**

- Switched services from Monsido to Siteimprove. Siteimprove is a website monitoring tool used to improve website quality, accessibility, and search engine optimization by identifying and helping fix issues like broken links, accessibility problems, and SEO issues.
- Participated in kick-off meeting with Siteimprove.
- Participated in Siteimprove configuration review meeting.

## 2024

### November 2024

- Met with Siteimprove for an overview of their ADA services.

### September 2024

- Month starts with website scan of 1,251,638 accessibility issues.
- Staff continues to edit pages manually and assist the various departments in training.
- Monsido report analysis and resolution of issues.
- Telephone # in footer is not visually indicating it is a link, need to fix (6k issues)
  - Main site
  - Rec Center
  - Edit in “info advanced” then pick the widget on the page (i.e., 2021 footer address)
  - Resolution (any 1 of the following):
    - The difference in luminosity between the link and surrounding text is at least 3:1.
    - The link or surrounding text is bold and the other is not.
    - The link or surrounding text is underlined and the other is not.
    - The link or surrounding text has a bottom border and the other does not.

- Revisited social link and still no way to add custom code (i.e., “sr-only” span), marking as ignored.

## **August 2024**

- Month starts with website scan of 961,775 accessibility issues.
- Changed source code exclude for alerts since alerts were still showing up in report.
  - From: href="/CivicAlerts.aspx?AID=
  - To: CivicAlerts.aspx
- Built screencap crawler script based off sitemap.xml to visually identify content like blockquotes so we can validate html in browser.
- Applied all source excludes to domain. (had been created but no applied to domain)
- Staff completed an intensive daylong training with Allyant on PDF remediation with CommonLook software, a critical step in advancing our ADA compliance efforts.

## **July 2024**

- Month starts with website scan of 2,533,390 accessibility issues.
- Generated a report of all images on website for auditing purposes.

## **June 2024**

- Met with a representative from Allyant to discuss CommonLook and future document remediation needs.
- Sent Allyant additional documents to be remediated for ADA compliance.
- Preparing public access programming for closed captioning.
- The communications team reviewed website pages on and fixed ADA compliance issues where possible.

- Finalize Web Accessibility Plan
- Continuation of manually reviewing issues
- Added more source code excludes (for scripts)
- As of June 25, 2024, solicitations released by the City for the procurement of digital products/services require a Vendor Accessibility Checklist and Accessibility Compliance Report (ACR) to be submitted with the vendor's bid/proposal. Responses to these solicitations will be evaluated on the level of conformance to Accessibility requirements and associated risk level using the State of Colorado's Standard Operating Guide for Procuring Accessible Technology.

## **May 2024**

- The City's IT department installed CommonLook software on 23 employee's computers. City staff attended Allyant training on the software and began using CommonLook to create accessible documents.
- **May 2024 Summary of Consultant Web Work on brightonco.gov**
  - The City's overall compliance for its entire website is now up to 76.74% from 69.01% at the end of February. The City continues to remediate its website with a goal of 100% compliance by 7.1.25.
  - The City determined it has 2,880 pages without visits in the last 6 months. The City is determining whether those pages are worth keeping on its website. If the City removes those pages, the City's website compliance would increase.
  - The City added more exclusions for hidden inputs that have changing values but are never shown to end user including:  
class="widgetSearchBox, name="day-list",  
name="hdnContentCollectionID", name="monthToRender",  
class="hdnSlideshowUniqueID", and href="/calendar.aspx - waiting on fix

from CivicPlus to provide a better implementation for the link on event each day in the calendar widget

- The City manually cleaned up html to remove extraneous formatting and correct the semantic hierarchy of 20 pages.
- The City began creating a helpful Content Creator Guidelines document.
- The City began reviewing and re-building its Aquatics webpage as html or add external alt text file due to calendars having a lot of text that is not included anywhere else on the webpage.
- The City began reviewing and remediating color contrasts on its web pages.
- The City is determining whether id="isPasted" (showing up a lot in the text editor), which are unique per page are compliant.
- The City reset the font for all News Flash content to be compliant.

## **April 2024**

- The City created an ADA Digital Accessibility Learning Resources page on the Intranet, which includes helpful digital accessibility “tips” documents, training videos, and links to additional digital accessibility resources.
- The City created accessible PowerPoint templates for departments to use for City Council presentations. Provided employees with a “Creating Accessible PowerPoints” cheat sheet.
- The City applied for and was awarded SIPA’s Accessibility Grant, which gave the City up to 25 one-year licenses for Allyant’s CommonLook PDF and CommonLook Office products. These tools allow the City to continue to create accessible documents more efficiently and effectively.
- April 2024 Summary of Consultant Web Work on brightonco.gov
  - The City’s consultant worked with CivicPlus & Mondiso tech support on resolving issues and questions; responded to CivicPlus tech tickets; ran AXE tool against a few pages to get another perspective on

compliance; generated list of images live on site for alt tag analysis; and followed up with CivicPlus on roadmap/releases.

## March 2024

- Rocky Mountain ADA Center provided in-person “Social Media Accessibility” training session to approximately 50 employees. The City recorded the digital accessibility training and made it available to every employee on the City’s Intranet.
- Updated City of Brighton ADA webpage (<https://www.brightonco.gov/1001/Americans-With-Disabilities>) and complaint form to include digital accessibility accommodation and remediation procedures.
- The City began identifying large documents on the City website in need of remediation. The City is working with Allyant through SIPA to remediate large documents.
- The Procurement division added the following language to agreements and started amending existing agreements:

***ACCESSIBILITY.*** *Professional shall comply with and the Work Product (deliverables) provided under the Agreement shall be in compliance with all applicable provisions of §§24-85-101, et seq., C.R.S., and the Accessibility Standards for Individuals with a Disability, as established by OIT pursuant to Section §24-85-103 (2.5), C.R.S. Professional shall also comply with all State of Colorado technology standards related to technology accessibility and with Level AA of the most current version of the Web Content Accessibility Guidelines (WCAG), incorporated in the State of Colorado technology standards.*

*The City may require Professional’s compliance to the State’s Accessibility Standards to be determined by a third party selected by the City to attest to Professional’s Work Product and software is in compliance with §§24-85-101, et seq., C.R.S., and the Accessibility Standards for Individuals*

*with a Disability as established by OIT pursuant to Section §24-85-103 (2.5), C.R.S.*

- ***Accessibility Indemnification:*** *Professional shall indemnify, save, and hold harmless the Indemnified Parties, against any and all costs, expenses, claims, damages, liabilities, court awards and other amounts, including attorneys' fees and related costs, incurred by any of the Indemnified Parties in relation to Professional's failure to comply with §§24-85-101, et seq., C.R.S., or the Accessibility Standards for Individuals with a Disability as established by OIT pursuant to Section §24-85-103 (2.5), C.R.S*
  
- **March 2024 Summary of Consultant Web Work on brightonco.gov**
  - City conducted an overview call with Monsido to discuss workflow/platform/technical accessibility questions. Monsido recommended logging issues the City is unable to fix itself so the City and its third-party vendors can work on remediation and compliance. The City submitted 3 tickets to CivicPlus support for items the City was unable to fix directly.
  - The City installed and tested the homepage with Deque's AXE tool to cross-check Monsido reporting.
  - In March of 2024, the City's homepage compliance up to over 80% for WCAG 2.1 Level A compliance.
  - The City spent time reworking the html structure on the Recreation Center page.
  - The City is using the accessibility-specific section of the feature requests site: <https://www.civicengagecentral.civicplus.help/hc/en-us/community/topics/15855353876759>

**February 2024**

- Hired a part-time contract employee to assist with ADA compliance on website. The City accessibility team met with individual City departments to address accessibility issues within each department.
- Rocky Mountain ADA Center provided in-person “Overview and Principles of Digital Accessibility” training session to approximately 50 employees. The City recorded the digital accessibility training and made it available to every employee on the City’s Intranet.
- Rocky Mountain ADA Center provided in-person “Creating Accessible Documents” training session to approximately 50 employees. The City recorded the digital accessibility training and made it available to every employee on the City’s Intranet.

#### **January 2024**

- Switched to Mailchimp as the email marketing platform for department newsletters. Began ensuring newsletters are ADA compliant with features such as alt text for images. The City’s internal accessibility team met to discuss remediation.

#### **2023**

#### **December 2023**

- Purchased and began using AudioEye as an accessibility remediation tool. AudioEye software is an automated solution that can find and fix up to 50% of common accessibility violations before they can impact website visitors.

#### **July – November 2023**

- Regular reviews of ADA compliance issues identified by Monsido. Prepared 2024 budget to include funding for ADA remediation and temporary staffing.

### **June 2023**

- Added a video on demand website to its public access channel. This will help support the closed captioning of Council Meetings, Study Sessions, and all the programming that airs on the channel.

### **April 2023**

- The City began using Monsido software to evaluate digital accessibility issues and remediate compliance issues.

### **January – March 2023**

- The City continued to review and remediate its website for accessibility compliance.
- The City created an internal accessibility team to help the remediation process.

## **2022**

### **October – December 2022**

- The City continued looking for accessibility grants and ways to budget for accessibility review and compliance, document remediation, creation of accessible documents, and employee training. The City began looking at its website for accessibility compliance.

### **September 2022**

- The City of Brighton was awarded SIPA's 2022 Micro-Grant Program for implementation of Monsido. Monsido automates the process of looking at every word, link, tag, and line of code on a website for potential ADA compliance issues.

## **May 2022**

- The City of Brighton began closed captioning its public access channel, KBRI-8, including all City of Brighton City Council meetings and study sessions, as well as all videos produced by the City of Brighton. The closed captioning was on Comcast and Granicus.
- The City began looking for accessibility grants and ways to budget for accessibility review and compliance, document remediation, creation of accessible documents, and employee training.

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