

# HOW TO READ YOUR CITY OF BRIGHTON UTILITIES BILL



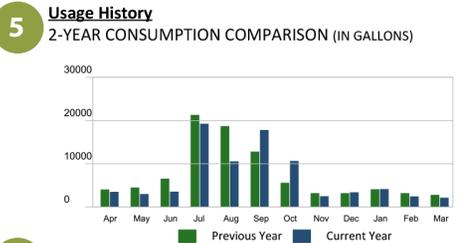
500 South 4th Avenue, Brighton, CO 80601  
 www.brightonco.gov  
 Customer Service: (303) 655-2009  
 After Hours Emergency: (303) 655-2000

**1 Account Information**

<b>Total Balance Due</b>	<b>\$150.70</b>
<b>Due Date</b>	<b>04/19/2018</b>
Service Address	1234 Purple Rain Ct
Account Number	60000XXXXX
Bill Date	03/16/2018

**3 Usage Information**

Cycle/Route	3/3
Service Period	02/06/2018 to 03/05/2018
Number of Days	27
Current Reading	18,465
Previous Reading	18,250
Current Usage	2,150 Gallons



**6 Message Center**  
 Make your garden flourish without the fuss. Garden In A Box kits are now available for purchase. As a Brighton Utilities customer you will receive a \$25 discount while supplies last!

**7 Billing Summary**

Payment Due Last Billing Period	116.25
Payments Received Since Last Billing	-53.00
<b>Past Due Balance (Due Immediately)</b>	<b>63.25**</b>
Current Charges	87.45
<b>Total Balance Due</b>	<b>\$150.70</b>

**8 Billing Detail**

	<b>Charge</b>
Water 2150 usage @ 0.0028000	6.02
Contract Water Surcharge	4.60
Water Service Charge	16.00
Sewer Usage	17.33
Storm Drainage Charge	5.50
Sewer Service Charge	13.00
Late Fee	25.00
<b>Current Charges</b>	<b>\$87.45</b>

- The **total balance due** includes the amount due for the current billing period for all utilities services plus any unpaid amounts from past billing periods.
- Account information**, including the service address and the account number.
- The **service period** is the time period of usage for the billing period.
- Current and previous readings** show the total overall usage illustrated by your meter at the beginning and end of the current service period.
- The **Usage History** shows your usage for the past two years (current year + previous year) from the bill date at the top of your bill.
- The **Message Center** will include periodic information from the Utilities Department covering various topics from office closures, upcoming events and programs, and whether you participate in a billing or payment program such a budget billing and direct pay.
- Billing summary** includes payment due from previous billing period and payment(s) made since the previous billing period. Also included in this section is any past due balance. Any past due account charges that have not been paid when the bill was issued, are already overdue and this portion should be paid immediately. Current charges for usage displayed in Section 4 are shown here, followed by the total balance due for the account.
- Billing detail** outlines the charges based on service.

*Water* service charges vary depending on customer account (residential or commercial) but remain the same for each billing cycle. Tiered usage charges will vary depending on usage volumes within each tier in a given billing cycle. There are 5 tiers for water usage for residential accounts.

*Sewer* service charges also vary depending on the customer account (residential or commercial). For residential accounts, the sewer service charge remains the same for each billing cycle like the water service charge. The sewer usage charge for residential accounts is a flat rate based on the Winter Quarterly Average (WQA), which estimates your average indoor water use from December to February bills. If the usage is low enough, you are charged for the minimum WQA for single-family homes (3000 gallons). Commercial customers, please contact us with questions regarding your Sewer Service Charges. Commercial customer usage charges are based on type of usage.

*Storm Drainage* charge is not based on water consumption, but is a flat rate charge for all residential or commercial properties annexed to the City. This charge is used to maintain the stormwater system and the associated permits.

- Charge** is the amount due for your usage and service charge based on the current rates. For current rate information visit: [brightonco.gov/296/Utility-Service-Rates](http://brightonco.gov/296/Utility-Service-Rates)
- Bill stub is located below the dotted line. Include when making a payment via mail or in person.

DETACH HERE AND RETURN BOTTOM PORTION WITH YOUR PAYMENT



500 South 4th Avenue • Brighton, CO 80601

Jim & Jane Resident  
 1234 Purple Rain Ct  
 Brighton, CO. 80601

**10**

MAKE CHECK PAYABLE TO: City of Brighton

Cycle/Route	3/3
Account Number	60000XXXXX
Due Date	04/19/2018
<b>Total Balance Due</b>	<b>\$150.70</b>

60000000000000000000150707

